S&P Recommendation STRONG BUY \star \star \star \star	Price	12-Mo. Target Price	Investment Style
	\$192.42 (as of Feb 10, 2012)	\$205.00	Large-Cap Growth
	0 10141 1 1		1 1 0

14 93

16.41

12.9

1,178.6

Market Capitalization(B)

Institutional Ownership (%)

Dividend Rate/Share

Yield (%)

GICS Sector Information Technology Sub-Industry IT Consulting & Other Services Summary IBM's global capabilities include information technology services, software, computer hardware equipment, fundamental research, and related financing.

Key Stock Statistics (Source S&P, Vickers, company reports)

52-Wk Range	\$194.90- 151.71	S&P Oper. EPS 2012 E
Trailing 12-Month EPS	\$13.06	S&P Oper. EPS 2013 E
Trailing 12-Month P/E	14.7	P/E on S&P Oper. EPS 2012E
\$10K Invested 5 Yrs Ag	o \$21,321	Common Shares Outstg. (M)

Price Performance



Analysis prepared by Equity Analyst Dylan Cathers on Jan 23, 2012, when the stock traded at \$189.98.

Highlights

- ➤ After a 7.1% increase in revenues in 2011, we expect growth to moderate to 2.0% in 2012 and 3.5% in 2013. We have some concerns about the global economy, particularly Europe, and we think portions of the hardware segment will struggle. The services business is likely to grow in the low single digits in the coming quarters, but we think contract signings may be slow in the near term. Demand for software will likely remain robust: this segment should also benefit from recent acquisitions. Growth in emerging markets should remain in the low double digits, in our view. Lastly, we see a lessening of the favorable currency translation rates IBM had been enjoying.
- > We look for gross margins to widen modestly this year and next, reflecting ongoing cost reduction efforts, productivity gains, and an improved sales mix. Effective tax rates should benefit from more international business.
- ➤ Operating EPS in 2011 was \$13.49. We estimate EPS of \$14.93 for 2012 and \$16.41 for 2013. The company spent about \$15 billion on share repurchases in 2011, and we expect share buybacks to continue to bolster EPS going forward.

Investment Rationale/Risk

- > Despite our near-term concerns about IBM's revenue growth, we have a strong buy recommendation on the shares as we believe the company is well positioned to weather any economic storms that may arise, given its diversity. We think that healthy gains in the majority of the company's segments will help drive earnings per share, as will a robust share buyback program and a lower tax rate. A dividend yield recently near 1.6% adds appeal, in our view.
- > Risks to our recommendation and target price include pricing pressure and other competitive risks, the potential for product transitions to go less smoothly than we project, and the possibility that antitrust and other lawsuits could hamper results.
- ► Our 12-month target price of \$205 reflects a target multiple of 13.7X, which is in the upper half of the five-year historical range for IBM, applied to our 2012 EPS estimate of \$14.93. Our target P/E is above a recent P/E of 12.3X for Information Technology Sector companies in the S&P 500 Index based on 2012 earnings estimates. We view the stock's valuation as compelling, given IBM's economies of scale and relatively steady earnings performance.

\$226.790	Beta	0.67
1.56	S&P 3-Yr. Proj. EPS CAGR(%)	13
\$3.00	S&P Credit Rating	A+
59		

STANDARD

&POOR'S

Qualitative Risk Assessment

LOW	MEDIUM	HIGH

Our risk assessment reflects what we view as IBM's competitively positioned solutions offerings, global market presence, and significant economies of scale, offset by what we see as an intensely competitive pricing environment.

Quantitative Evaluations

S&P 0	uality	Ranki	ng				A+
D	C	B-	В	B+	A-	Α	A+
Relati	ve Str	•	Rank 12			MO	DERATE

Revenue/Earnings Data

Revenue (Million \$)

	10	20	30	40	Year
2011	24,607	26,666	26,157	29,486	106,916
2010	25,857	23,724	24,271	29,019	99,870
2009	21,711	23,250	23,566	27,230	95,758
2008	24,502	26,820	25,302	27,006	103,630
2007	22,029	23,772	24,119	28,866	98,786
2006	20,659	21,890	22,617	26,257	91,424

Earnings Per Share (\$)

2011	2.31	3.00	3.19	4.62	13.06
2010	1.97	2.61	2.82	4.18	11.52
2009	1.70	2.32	2.40	3.59	10.01
2008	1.65	1.98	2.05	3.28	8.93
2007	1.21	1.55	1.68	2.80	7.18
2006	1.08	1.30	1.45	2.30	6.06
 1					

Fiscal year ended Dec. 31. Next earnings report expected: Mid April. EPS Estimates based on S&P Operating Earnings; historical GAAP earnings are as reported

Dividend Data (Dates: mm/dd Payment Date: mm/dd/yy)											
Amount (\$)	Date Decl.	Ex-Div. Date	Stk. of Record	Payment Date							
0.750	04/26	05/06	05/10	06/10/11							
0.750	07/26	08/08	08/10	09/10/11							
0.750	10/25	11/08	11/10	12/10/11							
0.750	01/31	02/08	02/10	03/10/12							
			~								

Dividends have been paid since 1916. Source: Company reports

Business Summary January 23, 2012

CORPORATE OVERVIEW. With a corporate history dating back to 1911, International Business Machines has grown to be a major contributor to each major category that comprises the total information technology market: hardware, software, and services. The company is a leading server vendor, among the largest software vendors (behind Microsoft Corp.), and has the largest global services organization.

The company strives for innovation as a means of product differentiation, and had a research and development budget of \$6.3 billion in 2011, up from \$6.0 billion in 2010, which is approximately 6% of revenue for each year. IBM reports being awarded 5,896 patents in 2010 (latest available), more than any other company.

The company operates in over 170 countries. The global scope of operations is reflected in the mix of revenue sources in 2010 (latest available), with the Americas representing about 43%, EMEA (Europe, Middle East and Africa) 33%, and Asia Pacific 24%. The company's revenue from the so-called BRIC countries (Brazil, Russia, India and China) grew 10% in 2011.

CORPORATE STRATEGY. IBM has evolved from being a computer hardware vendor to a systems, services and software company that focuses on integrated solutions. While computer hardware (included in the Systems and Technology segment) accounted for about 18% of sales in 2011 (18% of sales in 2010), IBM has emphasized -- through acquisitions and investments -- services and software. These areas serving adjacent markets to hardware have gained momentum as IBM leverages its ability to offer total solutions to customers. IBM is focusing on higher value added segments such as services, at over 56% of 2011 sales (57% of 2010 sales), and software 23% (23%). Global financing represented approximately 2% (2%) of 2011 revenues, and is primarily used to leverage IBM's financial structuring and portfolio management, and to expand the customer base.

The Systems and Technology segment (\$19 billion of revenue in 2011) focuses largely on servers and systems that provide required computing infrastructure for business. IBM has made a transition to more open systems; all IBM servers can run Linux, a key open source operating system. This segment also includes storage product operations that address information retention and archiving needs, microelectronics (semiconductor) operations, and retail store solutions. While IBM introduced the PC, it sold this business to Lenovo Group Ltd. in May 2005, for \$1.75 billion.

IBM's Services segments (over \$60 billion revenue in 2011) include Global Technology Services (\$41 billion) and Global Business Services (\$19 billion). Global Technology encompasses strategic outsourcing, integrated technology services, business transformation outsourcing, and maintenance. We believe the services operation has a strong position in emerging e-business services, with a services backlog of \$141 billion as of the end of 2011, up from \$137 billion at the end of 2009, as estimated by the company.

The Software segment (\$25 billion revenue in 2011) has sought growth based on the strength of IBM's middleware and database offerings. IBM has made a number of acquisitions in recent years, including the February 2008 acquisitions of Cognos, which added offerings in business intelligence and performance management, and Net Integration Technologies Inc., which added a business server software solution for small and medium-sized businesses.

FINANCIAL TRENDS. An information technology industry downturn in 2009 turned to a recovery in 2010 and most of 2011, but may see a modest pace of growth in 2012, by our projections. We believe IBM's revenue growth is challenged by the sheer size of its business (which approached \$107 billion in revenues in 2011). However, we see potential for continuing margin expansion as a result of restructuring efforts in the company's hardware business, a more software-oriented business mix, and productivity initiatives in its Services segments. The company spent about \$15 billion on share repurchases in 2011, which we view as particularly aggressive in the context of a long-standing and ongoing program of share buybacks.

STANDARD &POOR'S

Corporate Information

Investor Contact

T.S. Shaughnessy (914-499-1900)

Office

1 New Orchard Road, Armonk, NY 10504-1722.

Telephone 914-499-1900.

Fax 914-765-7382.

Website

http://www.ibm.com

Officers

Chrmn S.J. Palmisano SVP & General Counsel R.C. Weber

Pres & CEO V.M. Rometty

SVP & CFO

CTO R.C. Adkins

M. Loughridge

Board Members

A. J. Belda W. R. Brody K. I. Chenault M. L. Eskew D. N. Farr S. A. Jackson A. N. Liveris W. J. McNerney, Jr. J. W. Owens S. J. Palmisano V. M. Rometty J. E. Spero S. Taurel L. H. Zambrano

Domicile

New York

Founded 1910

Employees 426,751

Stockholders 523,553

Redistribution or reproduction is prohibited without written permission. Copyright ©2012 The McGraw-Hill Companies, Inc.

Quantitative Eva	aluations					Expan	ded Ratio An	alysi
S&P Fair Value Rank	5+	1 2 LOWEST Based on S&P's prop from most overvalued			BITDA retax Income	e		
Fair Value Calculation	\$222.50	Analysis of the stock' quantitative model su \$30.08 or 15.6%.				0	0 uted Shares sed on calendar	
Investability Quotient Percentile		LOWEST = 1 IBM scored higher th Report is available.	an 100% of all co		100 HIGHEST = 100 ich an S&P	-	owth Rates a owth Rate (%	
Volatility		LOW	AVERAG	E F	IIGH	Net Inco	ome	
Technical Evaluation	BULLISH	Since January, 2012, 1 BULLISH.	the technical ind	icators for IBM	have been	Net Ma % LT De	n alysis (Ann rgin (%) bt to Capital on Equity (%)	izatior
Insider Activity		UNFAVORABLE	NEUTRA	L FAV	DRABLE			
Company Financ	cials Fisca	al Year Ended Dec	c. 31					
Per Share Data (S Tangible Book Va Cash Flow Earnings S&P Core Earning Dividends Payout Ratio Prices:High Prices:Low P/E Ratio:High P/E Ratio:Low	gs		2011 NA 17.02 13.06 NA 2.90 22% 194.90 146.64 15 11	2010 NM 15.27 11.52 10.78 2.50 22% 147.53 116.00 13 10	2009 NM 13.73 10.01 9.43 2.15 21% 132.85 81.76 13 8	2008 NM 12.49 8.93 6.04 1.90 21% 130.93 69.50 15 8	2007 8.72 10.22 7.18 6.94 1.50 21% 121.46 88.77 17 12	2 8 9 1 97 72
Income Statemer Revenue Operating Income Depreciation Interest Expense Pretax Income Effective Tax Rate Net Income S&P Core Earning	- e	s (Million \$)	106,916 26,194 4,800 411 21,003 24.5% 15,855 NA	99,870 24,100 4,831 368 19,723 24.8% 14,833 13,883	95,757 23,660 4,994 402 18,138 26.0% 13,425 12,648	103,630 21,680 4,930 1,477 16,715 26.2% 12,334 8,340	98,786 18,765 4,405 1,431 14,489 28.1% 10,418 10,072	91, 16, 4, 13, 29, 9, 9,

end price

Key Growth Rates and Averag	es			
Past Growth Rate (%)	1 Year	3 Years	5 Years	9 Years
Sales	7.06	1.37	2.13	2.27
Net Income	6.89	8.91	11.31	11.66
Ratio Analysis (Annual Avg.)				
Net Margin (%)	14.83	14.57	13.23	11.39
% LT Debt to Capitalization	52.92	50.18	49.11	42.34
Return on Equity (%)	73.43	70.91	61.63	46.98

Per Share Data (\$)	2011	2010	2009	2008	2007	2006	2005	2004	2003	2002
Tangible Book Value	NA	NM	NM	NM	8.72	8.93	13.97	11.86	12.36	10.84
Cash Flow	17.02	15.27	13.73	12.49	10.22	9.39	8.10	7.82	7.01	5.61
Earnings	13.06	11.52	10.01	8.93	7.18	6.06	4.91	4.94	4.34	3.07
S&P Core Earnings	NA	10.78	9.43	6.04	6.94	5.88	3.93	4.06	3.00	0.08
Dividends	2.90	2.50	2.15	1.90	1.50	1.10	0.78	0.70	0.63	0.59
Payout Ratio	22%	22%	21%	21%	21%	18%	16%	14%	15%	19%
Prices:High	194.90	147.53	132.85	130.93	121.46	97.88	99.10	100.43	94.54	126.39
Prices:Low	146.64	116.00	81.76	69.50	88.77	72.73	71.85	90.82	73.17	54.01
P/E Ratio:High	15	13	13	15	17	16	20	20	22	41
P/E Ratio:Low	11	10	8	8	12	12	15	18	17	18
Income Statement Analysis (Million \$)										
Revenue	106,916	99,870	95,757	103,630	98,786	91,424	91,134	96,293	89,131	81,186
Operating Income	26,194	24,100	23,660	21,680	18,765	16,912	14,564	15,890	14,790	11,175
Depreciation	4,800	4,831	4,994	4,930	4,405	4,983	5,188	4,915	4,701	4,379
Interest Expense	411	368	402	1,477	1,431	278	220	139	145	145
Pretax Income	21,003	19,723	18,138	16,715	14,489	13,317	12,226	12,028	10,874	7,524
Effective Tax Rate	24.5%	24.8%	26.0%	26.2%	28.1%	29.3%	34.6%	29.8%	30.0%	29.1%
Net Income	15,855	14,833	13,425	12,334	10,418	9,416	7,994	8,448	7,613	5,334
S&P Core Earnings	NA	13,883	12,648	8,340	10,072	9,116	6,395	6,923	5,270	111
Balance Sheet & Other Financial Data	(Million \$)									
Cash	11,922	11,651	13,974	12,907	16,146	10,656	13,686	10,570	7,647	5,975
Current Assets	50,928	48,116	48,935	49,004	53,177	44,660	45,661	46,970	44,998	41,652
Total Assets	116,433	113,452	109,022	109,524	120,431	103,234	105,748	109,183	104,457	96,484
Current Liabilities	42,123	40,562	36,002	42,435	44,310	40,091	35,152	39,798	37,900	34,550
Long Term Debt	22,857	21,846	21,932	22,689	23,039	13,780	15,425	14,828	16,986	19,986
Common Equity	20,138	23,046	22,637	13,465	28,470	28,506	33,098	29,747	27,864	22,782
Total Capital	43,189	45,018	44,687	45,096	51,509	42,286	48,523	44,575	44,850	42,768
Capital Expenditures	4,100	4,185	3,447	4,171	4,630	4,362	3,842	4,368	4,393	4,753
Cash Flow	20,655	19,664	18,419	17,264	14,823	14,399	13,182	13,363	12,314	9,713
Current Ratio	1.2	1.2	1.4	1.2	1.2	1.1	1.3	1.2	1.2	1.2
% Long Term Debt of Capitalization	52.9	48.5	49.1	71.6	44.7	32.6	31.7	33.3	37.9	46.7
% Net Income of Revenue	14.8	14.9	14.0	11.9	10.6	10.3	8.8	8.8	8.5	6.6
% Return on Assets	13.8	13.3	12.3	10.7	9.3	9.0	7.4	7.9	7.6	5.7
% Return on Equity	73.4	64.9	74.4	58.8	36.6	30.6	24.7	29.3	30.1	23.1

Data as orig reptd.; bef. results of disc opers/spec. items. Per share data adj. for stk. divs.; EPS diluted. E-Estimated. NA-Not Available. NM-Not Meaningful. NR-Not Ranked. UR-Under Review.

STANDARD & POOR'S

Sub-Industry Outlook

Our fundamental outlook for the IT Consulting & Other Services sub-industry is neutral. Spending on consulting and infrastructure-based services rose quickened in 2010. In 2011, there were comments from companies in the IT Consulting sub-industry indicating increased interest from clients on projects that are more discretionary in nature, including longer-term consulting and large scale systems integration. More recently, however, a level of caution has been seen among clients given a hazy outlook for the global economy, particularly in Europe.

According to a survey by IDC, a global industry provider of IT data, spending on IT and business services worldwide is expected to increase at a compound annual growth rate of 4.9% between 2010 and 2015. IDC expects there to be pockets of strength, including growth of 5.3% in business process outsourcing and 7.8% in hosting infrastructure services. IDC looks for IT consulting services spending to increase 3.8% annually between 2010 and 2015.

We see modest near-term growth prospects, and believe some IT service companies will look to supplement growth via acquisitions and partnerships. This trend has begun to quicken, given the acquisitions of Perot Systems by Dell Inc. (DELL 16, Strong Buy) and Affiliated Computer Services by Xerox Corp. (XRX 8, Strong Buy). Another strategy we think is gaining momentum involves focusing on smaller and shorter duration IT service contracts, which often involve reduced upfront costs and provide a faster return on investment. In the government marketplace, we view increased spending on IT-related defense and homeland security initiatives as positive factors, as well as interest in IT-related projects within the health care sector. Longer term, we think computer services

concerns will continue to benefit from the effects of an increasingly global economy, deregulation, an IT labor shortage, e-business opportunities, and a constant need on the part of corporations and governments to use services and systems that can help boost productivity and cut costs. We think that cost-cutting initiatives will be a source of strength for the India-based outsourcing companies in the group.

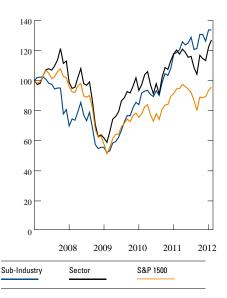
Year to date through January 13, the S&P IT Consulting & Other Services Index fell 1.3%, while the S&P 1500 increased 2.6%. In 2011, it gained 16.8%, versus a 0.3% decrease for the larger index. In general, we favor companies that have broad-based exposure to different verticals and are able to deliver services from locations around the world.

--Dylan Cathers

Stock Performance

GICS Sector: Information Technology Sub-Industry: IT Consulting & Other Services

Based on S&P 1500 Indexes Month-end Price Performance as of 01/31/12



NOTE: All Sector & Sub-Industry information is based on the Global Industry Classification Standard (GICS)

Sub-Industry : IT Consulting & Other Services Peer Group*: Information Technology Services - Larger Cos.

Peer Group	Stock Symbol	Stk.Mkt. Cap. (Mil. \$)	Recent Stock Price(\$)	52 Week High/Low(\$)	Beta	Yield (%)	P/E Ratio	Fair Value Calc.(\$)	Quality Ranking	S&P IQ %ile	Return on Revenue (%)	LTD to Cap (%)
Intl Bus. Machines	IBM	226,790	192.42	194.90/151.71	0.67	1.6	15	222.50	A+	100	14.8	52.9
Acxiom Corp	ACXM	1,061	13.56	18.06/8.94	1.32	Nil	NM	11.00	В	92	NA	38.7
CGI Group	GIB	4,709	20.39	25.63/16.51	0.88	Nil	14	NA	B+	80	8.0	9.7
Infosys Ltd ADS	INFY	31,831	55.71	74.25/46.12	1.17	1.3	20	53.40	NR	94	24.8	NA
Unisys Corp	UIS	828	19.10	41.32/13.77	NM	Nil	7	10.70	С	81	3.7	NA
Wipro Ltd ADS	WIT	27,541	11.28	15.39/8.63	1.77	1.2	23	9.00	NR	27	17.2	7.4

NA-Not Available NM-Not Meaningful NR-Not Rated. *For Peer Groups with more than 15 companies or stocks, selection of issues is based on market capitalization.

S&P Analyst Research Notes and other Company News

January 20, 2012

IBM posts \$4.71 vs. \$4.25 Q4 non-GAAP EPS on 2% revenue rise. Capital IQ consensus forecast was \$4.62. Sees '12 non-GAAP EPS of at least \$14.85.

January 20, 2012

09:53 am ET ... INTERNATIONAL BUSINESS MACHINES CORP. (IBM 186.92) UP 6.4, INTL BUSINESS MACHINES (IBM) POSTS SOLID 04. JANNEY RAISES EST., REITERATES BUY... Analyst Joseph Foresi tells salesforce IBM reported \$4.71 non-GAAP EPS, above his \$4.63 est., consensus of \$4.62. Considers these satisfying results given macro economic backdrop. Says results appear to imply level of stability in general market place, particularly on services side. Likes IBM for a number of reasons incl. its competitive advantage (full stack of services), catalysts (grow markets, analytics, smarter planet, etc), its ability to remain on plan for \$20 in earnings in '15. Raises \$14.83 '12 EPS estimate to \$14.87. Keeps \$208 fair value estimate. M.Morrow

January 20, 2012

09:39 am ET ... S&P MAINTAINS STRONG BUY OPINION ON SHARES OF INTERNATIONAL BUSINESS MACHINES (IBM 185.32*****): IBM posts Q4 operating EPS of \$4.71, vs. \$4.25, \$0.09 above our estimate. For 2012, we look for revenue growth of 2%, as the company benefits from acquisitions, as well as strong gains in the software segment and in emerging markets. However, we expect the hardware segment to continue to lag. We see an incremental widening of operating margins this year on improved productivity and a favorable sales mix. We are lifting our 2012 EPS forecast \$0.02 to \$14.93 and introducing 2013's at \$16.41. We reiterate our P/E-based 12-month target price of \$205. /D. Cathers

January 9, 2012

DOWN 2.15 to 180.39... BMO Capital cuts EPS, revenue estimates for IBM. Keeps market perform, \$190 target. ...

January 9, 2012

12:05 pm ET ... INTERNATIONAL BUSINESS MACHINES CORP. (IBM 180.52) DOWN 2.02, BMO CAPITAL CUTS ESTS ON INTL BUS MACHINES (IBM). KEEPS MKT PERFORM, \$190 TGT... Analyst Keith Bachman says change in his revenue ests greater than EPS ests, he assumes Other Income, share count, tax rate and opex will offset portion of lower revs. Estimates revs in Q4 of \$29.66B, revisions are in software and systems. Also, says based on his services revenue est, he thinks IBM will need to sign more than \$21B in reported bookings, or an increase of 71% q/q, to have backlog remain flat on a y/y basis, which is at the top end of his expected range. Lowers \$110.7B '12 rev. est. to \$108.9B, \$14.85 EPS to \$14.78. Initiates \$16.25 '13 EPS est. S.Trombino

January 9, 2012

International Business Machines Corp. announced that it has named Bruno Di Leo as sales chief and Bridget Van Kralingen as head of consulting. The company also reported that Di Leo will be senior vice-president of sales and distribution. He was previously the general manager of the company's growth markets unit, while Van Kralingen was formerly the general manager of the company's North America sales and distribution unit.

November 15, 2011

02:50 pm ET ... S&P COMMENTS ON PROMINENT INVESTOR'S INTEREST IN IT STOCKS (IBM 189.24****): Warren Buffet's Berkshire Hathaway (BRK.B 76, Hold) made notable investments in IT bellwethers IBM, Intel (INTC 25, Hold), and Visa (V 96, Hold) in Q3. BRK.B also had a stake in in MasterCard (MA 372, Hold), and thus BRK.B holds interests in 4 of the 12 largest U.S. tech companies by market cap. Interestingly, 3 of these companies are categorized within the GICS IT Services industry. All of them have global franchises and pay dividends, and the 3 IT Services companies have what we view as strong earnings visibility. Equity Strategy has an Overweight opinion on the sector. /S. Kessler

October 31, 2011

International Business Machines Corp. announced that following the close of First Quarter Labs Inc. acquisition, First Quarter Labs CEO Brendan Hannigan will assume the role of general manager of IBM's newly formed Security Systems Division.

October 26, 2011

IBM announces it has elected Virginia M. Rometty president and CEO of the company, effective January 1, 2012, succeeding Samuel J. Palmisano, who currently is IBM chairman, president and chief executive officer. S&P Capital IQ maintains strong buy....

October 26, 2011

On October 25, 2011, International Business Machines Corp. announced that David N. Farr, chairman of the board and chief executive officer of Emerson Electric Co., has been elected to the IBM Board of Directors, effective January 1, 2012. Mr. Farr became chief executive officer of Emerson in 2000, and before that held a wide range of leadership positions over 20 years in areas ranging from manufacturing and strategic planning to sales and general management. He also served four years as the president of Emerson's Asia-Pacific business in Hong Kong, and led Emerson's Astec joint venture before returning to lead Emerson's Process Management business. Before being named chief executive officer, he served a year as Emerson's chief operating officer. He has been Chairman of Emerson's Board of Directors since September 2004.

October 26, 2011

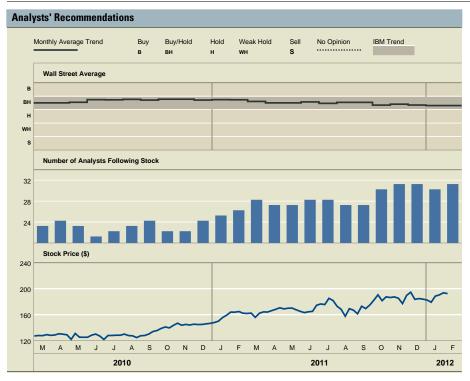
International Business Machines Corp. board of directors has elected Virginia M. Rometty as president and chief executive officer of the company, effective January 1, 2012. She was also elected a member of the board of directors, effective at that time. Ms. Rometty is currently IBM senior vice president and group executive for sales, marketing and strategy. She succeeds Samuel J. Palmisano, who currently is IBM chairman, president and chief executive officer. Mr. Palmisano will remain chairman of the board. Samuel J. Palmisano and Virginia M. 'Ginni' Rometty at IBM's corporate headquarters in Armonk, N.Y. Rometty, an IBM senior vice president, was elected by the IBM board of directors to become the company's president and ninth CEO on January 1, 2012. Palmisano, currently IBM chairman, president and CEO, has significantly transformed IBM. During his tenure as CEO, the company has delivered record financial performance and breakthrough innovations, such as Watson. Mr. Palmisano will remain IBM's chairman.

October 25, 2011

05:42 pm ET ... S&P MAINTAINS STRONG BUY OPINION ON SHARES OF IBM INC. (IBM 180.36****): IBM names CEO Samuel Palmisano's successor. Effective January 1, 2012, Virginia Rometty will assume the role of CEO. She currently is SVP for sales, marketing and strategy, and has held numerous roles at IBM since joining the company in 1981. We expect a smooth transition and believe Rometty is well equipped to lead the company. Palmisano, who will remain chairman of the board, has been instrumental in setting the company's strategy of moving toward higher value added services and software products. We are keeping our 12-month target price of \$205. /D. Cathers

October 18, 2011

IBM posts \$3.19 vs. \$2.82 Q3 GAAP EPS on 8% revenue rise. Co. posted \$26.157B Q3 revenue, vs. S&P Capital IQ consensus of \$26.227B. Raises its expectations for '11 operating EPS expectations to at least \$13.35, GAAP to at least \$12.95-\$12.87.



Of the total 45 companies following IBM, 34 analysts currently publish recommendations.

	No. of Ratings	% of Total	1 Mo. Prior	3 Mos. Prior
Buy	11	32	10	12
Buy/Hold	4	12	4	4
Hold	16	47	16	15
Weak Hold	0	0	0	0
Sell	0	0	0	0
No Opinion	3	9	3	2
Total	34	100	33	33

Wall Street Consensus Estimates



A company's earnings outlook plays a major part in any investment decision. Standard & Poor's organizes the earnings estimates of over 2,300 Wall Street analysts, and provides their consensus of earnings over the next two years. This graph shows the trend in analyst estimates over the past 15 months.

Wall Steet Consensus Opinion

STANDARD

&POOR'S

BUY/HOLD

Companies Offering Coverage

Over 30 firms follow this stock; not all firms are displayed. Argus Research Company BMO Capital Markets, U.S. Equity Research **Barclays** Capital BofA Merrill Lynch CA Cheuvreux **Canaccord Genuity** Capstone Investments Caris & Company Citigroup Inc **Collins Stewart LLC** Cowen and Company, LLC Credit Agricole Securities (USA) Inc. Credit Suisse Daiwa Securities Capital Markets Co. Ltd. Daiwa Securities America Inc. **Davenport & Company** Day By Day Deutsche Bank FBN Securities, Inc. FBR Capital Markets & Co. First Global Stockbroking (P) Ltd. Gleacher & Company, Inc. **Goldman Sachs** Hamburger Sparkasse AG IDC ISI Group Inc. JP Morgan Janney Montgomery Scott LLC Kaufman Bros., L.P. Macquarie Research

Wall Street Consensus vs. Performance

For fiscal year 2012, analysts estimate that IBM will earn \$14.91. For fiscal year 2013, analysts estimate that IBM's earnings per share will grow by 10% to \$16.45.

Glossary

S&P STARS

Since January 1, 1987, Standard and Poor's Equity Research Services has ranked a universe of common stocks based on a given stock's potential for future performance. Under proprietary STARS (STock Appreciation Ranking System), S&P equity analysts rank stocks according to their individual forecast of a stock's future total return potential versus the expected total return of a relevant benchmark (e.g., a regional index (S&P Asia 50 Index, S&P Europe 350 Index or S&P 500 Index)), based on a 12-month time horizon. STARS was designed to meet the needs of investors looking to put their investment decisions in perspective. Data used to assist in determining the STARS ranking may be the result of the analyst's own models as well as internal proprietary models resulting from dynamic data inputs.

S&P 12-Month Target Price

The S&P equity analyst's projection of the market price a given security will command 12 months hence, based on a combination of intrinsic, relative, and private market valuation metrics, including S&P Fair Value.

Investment Style Classification

Characterizes the stock as Growth or Value, and indicates its capitalization level. Growth is evaluated along three dimensions (earnings, sales and internal growth), while Value is evaluated along four dimensions (book-to-price, cash flow-to-price, dividend yield and sale-to-price). Growth stocks score higher than the market average on growth dimensions and lower on value dimensions. The reverse is true for Value stocks. Certain stocks are classified as Blend, indicating a mixture of growth and value characteristics and cannot be classified as purely growth or value.

S&P EPS Estimates

Standard & Poor's earnings per share (EPS) estimates reflect analyst projections of future EPS from continuing operations, and generally exclude various items that are viewed as special, non-recurring, or extraordinary. Also, S&P EPS estimates reflect either forecasts of S&P equity analysts; or, the consensus (average) EPS estimate, which are independently compiled by Capital IQ, a data provider to Standard & Poor's Equity Research. Among the items typically excluded from EPS estimates are asset sale gains; impairment, restructuring or merger-related charges; legal and insurance settlements; in process research and development expenses; gains or losses on the extinguishment of debt; the cumulative effect of accounting changes; and earnings related to operations that have been classified by the company as discontinued. The inclusion of some items, such as stock option expense and recurring types of other charges, may vary, and depend on such factors as industry practice, analyst judgment, and the extent to which some types of data is disclosed by companies.

S&P Core Earnings

Standard & Poor's Core Earnings is a uniform methodology for adjusting operating earnings by focusing on a company's after-tax earnings generated from its principal businesses. Included in the Standard & Poor's definition are employee stock option grant expenses, pension costs, restructuring charges from ongoing operations, write-downs of depreciable or amortizable operating assets, purchased research and development, M&A related expenses and unrealized gains/losses from hedging activities. Excluded from the definition are pension gains, impairment of goodwill charges, gains or losses from asset sales, reversal of prior-year charges and provision from litigation or insurance settlements.

Qualitative Risk Assessment

The S&P equity analyst's view of a given company's operational risk, or the risk of a firm's ability to continue as an ongoing concern. The Qualitative Risk Assessment

is a relative ranking to the S&P U.S. STARS universe, and should be reflective of risk factors related to a company's operations, as opposed to risk and volatility measures associated with share prices.

Quantitative Evaluations

In contrast to our qualitative STARS recommendations, which are assigned by S&P analysts, the quantitative evaluations described below are derived from proprietary arithmetic models. These computer-driven evaluations may at times contradict an analyst's qualitative assessment of a stock. One primary reason for this is that different measures are used to determine each. For instance, when designating STARS, S&P analysts assess many factors that cannot be reflected in a model, such as risks and opportunities, management changes, recent competitive shifts, patent expiration, litigation risk, etc.

S&P Quality Ranking

Growth and stability of earnings and dividends are deemed key elements in establishing S&P's Quality Rankings for common stocks, which are designed to capsulize the nature of this record in a single symbol. It should be noted, however, that the process also takes into consideration certain adjustments and modifications deemed desirable in establishing such rankings. The final score for each stock is measured against a scoring matrix determined by analysis of the scores of a large and representative sample of stocks. The range of scores in the array of this sample has been aligned with the following ladder of rankings:

A+	Highest
Α	High

В	Below Average
B-	Lower
С	Lowest
D	In Reorganizatio

In Reorganization

- A-Above Average
- B+ Average NR

Not Ranked

S&P Fair Value Rank

Using S&P's exclusive proprietary quantitative model, stocks are ranked in one of five groups, ranging from Group 5, listing the most undervalued stocks, to Group 1, the most overvalued issues. Group 5 stocks are expected to generally outperform all others. A positive (+) or negative (-) Timing Index is placed next to the Fair Value ranking to further aid the selection process. A stock with a (+) added to the Fair Value Rank simply means that this stock has a somewhat better chance to outperform other stocks with the same Fair Value Rank. A stock with a (-) has a somewhat lesser chance to outperform other stocks with the same Fair Value Rank. The Fair Value rankings imply the following: 5-Stock is significantly undervalued; 4-Stock is moderately undervalued; 3-Stock is fairly valued; 2-Stock is modestly overvalued; 1-Stock is significantly overvalued.

S&P Fair Value Calculation

The price at which a stock should trade at, according to S&P's proprietary quantitative model that incorporates both actual and estimated variables (as opposed to only actual variables in the case of S&P Quality Ranking). Relying heavily on a company's actual return on equity, the S&P Fair Value model places a value on a security based on placing a formula-derived price-to-book multiple on a company's consensus earnings per share estimate.

Insider Activity

Gives an insight as to insider sentiment by showing whether directors, officers and key employees who have proprietary information not available to the general public, are buying or selling the company's stock during the most recent six months.

Funds From Operations FFO

FFO is Funds from Operations and equal to a REIT's net income, excluding gains or losses from sales of property, plus real estate depreciation.

Investability Quotient (IQ)

The IQ is a measure of investment desirability. It serves

as an indicator of potential medium-to-long term return and as a caution against downside risk. The measure takes into account variables such as technical indicators, earnings estimates, liquidity, financial ratios and selected S&P proprietary measures.

S&P's IQ Rationale: Intl Bus. Machines

	Raw Score	Max Value
Proprietary S&P Measures	52	115
Technical Indicators	32	40
Liquidity/Volatility Measures	18	20
Quantitative Measures	58	75
IQ Total	160	250

Volatility

Rates the volatility of the stock's price over the past year.

Technical Evaluation

In researching the past market history of prices and trading volume for each company, S&P's computer models apply special technical methods and formulas to identify and project price trends for the stock.

Relative Strength Rank

Shows, on a scale of 1 to 99, how the stock has performed versus all other companies in S&P's universe on a rolling 13-week basis.

Global Industry Classification Standard (GICS)

An industry classification standard, developed by Standard & Poor's in collaboration with Morgan Stanley Capital International (MSCI). GICS is currently comprised of 10 Sectors, 24 Industry Groups, 68 Industries, and 154 Sub-Industries.

S&P Issuer Credit Rating

A Standard & Poor's Issuer Credit Rating is a current opinion of an obligor's overall financial capacity (its creditworthiness) to pay its financial obligations. This opinion focuses on the obligor's capacity and willingness to meet its financial commitments as they come due. It does not apply to any specific financial obligation, as it does not take into account the nature of and provisions of the obligation, its standing in bankruptcy or liquidation, statutory preferences, or the legality and enforceability of the obligation. In addition, it does not take into account the creditworthiness of the guarantors, insurers, or other forms of credit enhancement on the obligation. The Issuer Credit Rating is not a recommendation to purchase, sell, or hold a financial obligation issued by an obligor, as it does not comment on market price or suitability for a particular investor. Issuer Credit Ratings are based on current information furnished by obligors or obtained by Standard & Poor's from other sources it considers reliable. Standard & Poor's does not perform an audit in connection with any Issuer Credit Rating and may, on occasion, rely on unaudited financial information. Issuer Credit Ratings may be changed, suspended, or withdrawn as a result of changes in, or unavailability of, such information, or based on other circumstances.

Exchange Type

ASE - American Stock Exchange; AU - Australia Stock Exchange; BB - Bulletin Board; NGM - Nasdaq Global Market; NNM - Nasdaq Global Select Market; NSC -Nasdaq Capital Markets; NYS - New York Stock Exchange; OTN - Other OTC (Over the Counter); OTC -Over the Counter; QB - OTCQB; QX - OTCQX; TS - Toronto Stock Exchange; TXV - TSX Venture Exchange; NEX -NEX Exchange.

S&P Equity Research Services

Standard & Poor's Equity Research Services U.S. includes Standard & Poor's Investment Advisory Services LLC; Standard & Poor's Equity Research Services Europe includes McGraw-Hill Financial Research Europe Limited trading as Standard & Poor's; Standard & Poor's Equity Research Services Asia includes Standard & Poor's LLC's offices in Singapore,



Standard & Poor's Investment Advisory Services (HK) Limited in Hong Kong, Standard & Poor's Malaysia Sdn Bhd, and Standard & Poor's Information Services (Australia) Pty Ltd.

Abbreviations Used in S&P Equity Research Reports CAGR- Compound Annual Growth Rate; CAPEX- Capital Expenditures; CY- Calendar Year; DCF- Discounted Cash How; EBIT- Earnings Before Interest and Taxes; EBITDA-Earnings Before Interest, Taxes, Depreciation and Amortization; EPS- Earnings Per Share; EV- Enterprise Value; FCF- Free Cash Flow; FFO- Funds From Operations; FY- Fiscal Year; P/E- Price/Earnings ; PEG Ratio-P/E-to-Growth Ratic; PV- Present Value; R&D- Research & Development; ROE- Return on Equity; ROI- Return on Investment; ROIC- Return on Invested Capital; ROA-Return on Assets; SG&A- Selling, General & Administrative Expenses; WACC- Weighted Average Cost of Capital

Dividends on American Depository Receipts (ADRs) and American Depository Shares (ADSs) are net of taxes (paid in the country of origin).

Required Disclosures

In contrast to the qualitative STARS recommendations covered in this report, which are determined and assigned by S&P equity analysts, S&P's quantitative evaluations are derived from S&P's proprietary Fair Value quantitative model. In particular, the Fair Value Ranking methodology is a relative ranking methodology, whereas the STARS methodology is not. Because the Fair Value model and the STARS methodology reflect different criteria, assumptions and analytical methods, quantitative evaluations may at times differ from (or even contradict) an equity analyst's STARS recommendations. As a quantitative model, Fair Value relies on history and consensus estimates and does not introduce an element of subjectivity as can be the case with equity analysts in assigning STARS recommendations.

S&P Global STARS Distribution

In North America: As of December 31, 2011, research analysts at Standard & Poor's Equity Research Services North America recommended 39.1% of issuers with buy recommendations, 57.4% with hold recommendations and 3.5% with sell recommendations.

In Europe: As of December 31, 2011, research analysts at Standard & Poor's Equity Research Services Europe recommended 31.5% of issuers with buy recommendations, 50.6% with hold recommendations and 17.9% with sell recommendations.

In Asia: As of December 31, 2011, research analysts at Standard & Poor's Equity Research Services Asia recommended 43.8% of issuers with buy recommendations, 51.0% with hold recommendations and 5.2% with sell recommendations.

Globally: As of December 31, 2011, research analysts at Standard & Poor's Equity Research Services globally recommended 38.3% of issuers with buy recommendations, 55.7% with hold recommendations and 6.0% with sell recommendations.

★★★★ 5-STARS (Strong Buy): Total return is expected to outperform the total return of a relevant benchmark, by a wide margin over the coming 12 months, with shares rising in price on an absolute basis.

★★★★ ★ 4-STARS (Buy): Total return is expected to outperform the total return of a relevant benchmark over the coming 12 months, with shares rising in price on an absolute basis.

★★★★★ 3-STARS (Hold): Total return is expected to closely approximate the total return of a relevant benchmark over the coming 12 months, with shares generally rising in price on an absolute basis.

★★★★★ 2-STARS (Sell): Total return is expected to

underperform the total return of a relevant benchmark over the coming 12 months, and the share price not anticipated to show a gain.

★★★★★ 1-STARS (Strong Sell): Total return is expected to underperform the total return of a relevant benchmark by a wide margin over the coming 12 months, with shares falling in price on an absolute basis.

Relevant benchmarks: In North America the relevant benchmark is the S&P 500 Index, in Europe and in Asia, the relevant benchmarks are generally the S&P Europe 350 Index and the S&P Asia 50 Index.

For All Regions: All of the views expressed in this research report accurately reflect the research analyst's personal views regarding any and all of the subject securities or issuers. No part of analyst compensation was, is, or will be directly or indirectly, related to the specific recommendations or views expressed in this research report.

S&P Global Quantitative Recommendations Distribution

In Europe: As of December 31, 2011, Standard & Poor's Quantitative Services Europe recommended 48.0% of issuers with buy recommendations, 19.0% with hold recommendations and 31.0% with sell recommendations.

In Asia: As of December 31, 2011, Standard & Poor's Quantitative Services Asia recommended 43.8% of issuers with buy recommendations, 20.0% with hold recommendations and 33.0% with sell recommendations.

Globally: As of December 31, 2011, Standard & Poor's Quantitative Services globally recommended 44.0% of issuers with buy recommendations, 20.0% with hold recommendations and 35.0% with sell recommendations.

Additional information is available upon request.

Other Disclosures

This report has been prepared and issued by Standard & Poor's and/or one of its affiliates. In the United States, research reports are prepared by Standard & Poor's Investment Advisory Services LLC ("SPIAS"). In the United States, research reports are issued by Standard & Poor's ("S&P"); in the United Kingdom by McGraw-Hill Financial Research Europe Limited, which is authorized and regulated by the Financial Services Authority and trades as Standard & Poor's; in Hong Kong by Standard & Poor's Investment Advisory Services (HK) Limited, which is regulated by the Hong Kong Securities Futures Commission; in Singapore by Standard & Poor's LLC, which is regulated by the Monetary Authority of Singapore; in Malaysia by Standard & Poor's Malaysia Sdn Bhd ("S&PM"), which is regulated by the Securities Commission; in Australia by Standard & Poor's Information Services (Australia) Pty Ltd ("SPIS"), which is regulated by the Australian Securities & Investments Commission; and in Korea by SPIAS, which is also registered in Korea as a cross-border investment advisory company.

The research and analytical services performed by SPIAS, McGraw-Hill Financial Research Europe Limited, S&PM, and SPIS are each conducted separately from any other analytical activity of Standard & Poor's.

Standard & Poor's or an affiliate may license certain intellectual property or provide pricing or other services to, or otherwise have a financial interest in, certain issuers of securities, including exchange-traded investments whose investment objective is to substantially replicate the returns of a proprietary Standard & Poor's index, such as the S&P 500. In cases where Standard & Poor's or an affiliate is paid fees that are tied to the amount of assets that are invested in the fund or the volume of trading activity in the fund, investment in the fund will generally result in Standard & Poor's or an affiliate earning compensation in addition to the subscription fees or other compensation for services rendered by Standard & Poor's. A reference to a particular investment or security by Standard & Poor's and one of its affiliates is not a recommendation to buy, sell, or hold such investment or security, nor is it considered to be investment advice.

STANDARD

&POOR'S

Indexes are unmanaged, statistical composites and their returns do not include payment of any sales charges or fees an investor would pay to purchase the securities they represent. Such costs would lower performance. It is not possible to invest directly in an index.

Standard & Poor's and its affiliates provide a wide range of services to, or relating to, many organizations, including issuers of securities, investment advisers, broker-dealers, investment banks, other financial institutions and financial intermediaries, and accordingly may receive fees or other economic benefits from those organizations, including organizations whose securities or services they may recommend, rate, include in model portfolios, evaluate or otherwise address.

S&P Capital IQ and/or one of its affiliates has performed services for and received compensation from this company during the past twelve months.

Disclaimers

With respect to reports issued to clients in Japan and in the case of inconsistencies between the English and Japanese version of a report, the English version prevails. With respect to reports issued to clients in German and in the case of inconsistencies between the English and German version of a report, the English version prevails. Neither S&P nor its affiliates guarantee the accuracy of the translation. Assumptions, opinions and estimates constitute our judgment as of the date of this material and are subject to change without notice. Past performance is not necessarily indicative of future results.

Standard & Poor's, its affiliates, and any third-party providers, as well as their directors, officers, shareholders, employees, or agents (collectively S&P Parties) do not guarantee the accuracy, completeness or adequacy of this material, and S&P Parties shall have no liability for any errors, omissions, or interruptions therein, regardless of the cause, or for the results obtained from the use of the information provided by the S&P Parties. S&P PARTIES DISCLAIM ANY AND ALL EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTIES OF MERCHANTABILITY, SUITABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE. In no event shall S&P Parties be liable to any party for any direct, indirect, incidental, exemplary, compensatory, punitive, special or consequential damages, costs, expenses, legal fees, or losses (including, without limitation, lost income or lost profits and opportunity costs) in connection with any use of the information contained in this document even if advised of the possibility of such damages. Capital IQ is a business of Standard & Poor's.

Ratings from Standard & Poor's Ratings Services are statements of opinion as of the date they are expressed and not statements of fact or recommendations to purchase, hold, or sell any securities or to make any investment decisions. Standard & Poor's assumes no obligation to update its opinions following publication in any form or format. Standard & Poor's ratings should not he relied on and are not substitutes for the skill judgment and experience of the user, its management, employees, advisors and/or clients when making investment and other business decisions. Standard & Poor's rating opinions do not address the suitability of any security. Standard & Poor's does not act as a fiduciary. While Standard & Poor's has obtained information from sources it believes to be reliable. Standard & Poor's does not perform an audit and

STANDARD &POOR'S

undertakes no duty of due diligence or independent verification of any information it receives.

Standard & Poor's keeps certain activities of its business units separate from each other in order to preserve the independence and objectivity of their respective activities. As a result, certain business units of Standard & Poor's may have information that is not available to other Standard & Poor's business units. Standard & Poor's has established policies and procedures to maintain the confidentiality of certain non-public information received in connection with each analytical process.

Standard & Poor's Ratings Services did not participate in the development of this report. Standard & Poor's may receive compensation for its ratings and certain credit-related analyses, normally from issuers or underwriters of securities or from obligors. Standard & Poor's reserves the right to disseminate its opinions and analyses. Standard & Poor's public ratings and analyses are made available on its Web sites, www.standardandpoors.com (free of charge), and www.ratingsdirect.com and www.globalcreditportal.com (subscription), and may be distributed through other means, including via Standard & Poor's publications and third-party redistributors. Additional information about our ratings fees is available at

www.standardandpoors.com/usratingsfees.

This material is not intended as an offer or solicitation for the purchase or sale of any security or other financial instrument. Securities, financial instruments or strategies mentioned herein may not be suitable for all investors. Any opinions expressed herein are given in good faith, are subject to change without notice, and are only current as of the stated date of their issue. Prices, values, or income from any securities or investments mentioned in this report may fall against the interests of the investor and the investor may get back less than the amount invested. Where an investment is described as being likely to yield income, please note that the amount of income that the investor will receive from such an investment may fluctuate. Where an investment or security is denominated in a different currency to the investor's currency of reference, changes in rates of exchange may have an adverse effect on the value, price or income of or from that investment to the investor. The information contained in this report does not constitute advice on the tax consequences of making any particular investment decision. This material is not intended for any specific investor and does not take into account your particular investment objectives, financial situations or needs and is not intended as a recommendation of particular securities, financial instruments or strategies to you. Before acting on any recommendation in this material, you should consider whether it is suitable for your particular circumstances and, if necessary, seek professional advice.

This document does not constitute an offer of services in jurisdictions where Standard & Poor's or its affiliates do not have the necessary licenses.

For residents of the U.K. - This report is only directed at and should only be relied on by persons outside of the United Kingdom or persons who are inside the United Kingdom and who have professional experience in matters relating to investments or who are high net worth persons, as defined in Article 19(5) or Article 49(2) (a) to (d) of the Financial Services and Markets Act 2000 (Financial Promotion) Order 2005, respectively.

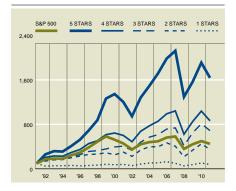
For residents of Singapore - Anything herein that may be construed as a recommendation is intended for general circulation and does not take into account the specific investment objectives, financial situation or particular needs of any particular person. Advice should be sought from a financial adviser regarding the suitability of an investment, taking into account the specific investment objectives, financial situation or particular needs of any person in receipt of the recommendation, before the person makes a commitment to purchase the investment product.

For residents of Malaysia - All queries in relation to this report should be referred to Ching Wah Tam.

For residents of Indonesia - This research report does not constitute an offering document and it should not be construed as an offer of securities in Indonesia, and that any such securities will only be offered or sold through a financial institution.

For residents of the Philippines - The securities being offered or sold have not been registered with the Securities and Exchange Commission under the Securities Regulation Code of the Philippines. Any future offer or sale thereof is subject to registration requirements under the Code unless such offer or sale qualifies as an exempt transaction.

U.S. STARS Cumulative Model Performance Hypothetical Growth Due to Price Appreciation of \$100 For the Period 12/31/1986 through 01/31/2012



The performance above represents only the results of Standard & Poor's model portfolios. Model performance has inherent limitations. Standard & Poor's maintains the models and calculates the model performance shown, but does not manage actual assets. The U.S. STARS model performance chart is only an illustration of Standard & Poor's (S&P) research; it shows how U.S. common stocks, ADRs (American Depositary Receipts) and ADSs (American Depositary Shares), collectively 'equities", that received particular STARS rankings performed. STARS categories are models only; they are not collective investment funds. The STARS performance does not show how any actual portfolio has performed. STARS model performance does not represent the results of actual trading of investor assets. Thus, the model performance shown does not reflect the impact that material economic and market factors might have had on decision-making if actual investor money had been managed. Performance is calculated using a time-weighted rate of return. While model performance for some or all STARS categories performed better than the S&P 500 for the period shown, the performance during any shorter period may not have, and there is no assurance that they will perform better than the S&P 500 in the future. STARS does not take into account any particular investment objective, financial situation or need and is not intended as an investment recommendation or strategy. Investments based on the STARS methodology may lose money. High returns are not necessarily the norm and there is no assurance that they can be sustained. Past model performance of STARS is no guarantee of future performance

For model performance calculation purposes, the equities within each STARS category at December 31,

1986 were equally weighted. Thereafter, additions to the composition of the equities in each STARS category are made at the average value of the STARS category at the preceding month end with no rebalancing. Deletions are made at the closing price of the day that the deletion is made. Performance was calculated from inception through March 31, 2003 on a monthly basis. Thereafter, performance is calculated daily. Equities in each STARS category will change over time, and some or all of the equities that received STARS rankings during the time period shown may not have maintained their STARS ranking during the entire period.

The model performance does not consider taxes and brokerage commissions, nor does it reflect the deduction of any advisory or other fees charged by advisors or other parties that investors will incur when their accounts are managed in accordance with the models. The imposition of these fees and charges would cause actual performance to be lower than the performance shown. For example, if a model returned 10 percent on a \$100,000 investment for a 12-month period (or \$10,000) and an annual asset-based fee of 1.5 percent were imposed at the end of the period (or \$1,650), the net return would be 8.35 percent (or \$8,350) for the year. Over 3 years, an annual 1.5% fee taken at year end with an assumed 10% return per year would result in a cumulative gross return of 33.1%, a total fee of \$5,375 and a cumulative net return of 27.2% (or \$27,200). Fees deducted on a frequency other than annual would result in a different cumulative net return in the preceding example.

The Standard & Poor's 500 index is the benchmark for U.S. STARS. The S&P 500 index is calculated in U.S. dollars and does not take into account the reinvestment of dividends. Indexes are unmanaged, statistical composites and their returns do not include payment of any sales charges or fees an investor would pay to purchase the securities they represent. Such costs would lower performance. It is not possible to invest directly in an index. The S&P 500 index includes a different number of constituents and has different risk characteristics than the STARS equities. Some of the STARS equities may have been included in the S&P 500 index for some (but not necessarily all) of the period covered in the chart, and some such equities may not have been included at all. The S&P 500 excludes ADRs and ADSs. The methodology for calculating the return of the S&P 500 index differs from the methodology of calculating the return for STARS. Past performance of the S&P 500 index is no guarantee of future performance.

An investment based upon the models should only be made after consulting with a financial advisor and with an understanding of the risks associated with any investment in securities, including, but not limited to, market risk, currency risk, political and credit risks, the risk of economic recession and the risk that issuers of securities or general stock market conditions may worsen, over time. Foreign investing involves certain risks, including currency fluctuations and controls, restrictions on foreign investments, less governmental supervision and regulation, less liquidity and the potential for market volatility and political instability. As with any investment, investment returns and principal value will fluctuate, so that when redeemed, an investor's shares may be worth more or less than their original cost.

For residents of Australia – This report is distributed by Standard & Poor's Information Services (Australia) Pty Ltd ("SPIS") in Australia. The entirety of this report is approved by Peter Willson, who has reviewed and authorised its content as at the date of publication.

Any express or implied opinion contained in this report is limited to "General Advice" and based solely on consideration of the investment merits of the financial product(s) alone. The information in this report has not been prepared for use by retail investors and has been

prepared without taking account of any particular person's financial or investment objectives, financial situation or needs. Before acting on any advice, any person using the advice should consider its appropriateness having regard to their own or their clients' objectives, financial situation and needs. You should obtain a Product Disclosure Statement relating to the product and consider the statement before making any decision or recommendation about whether to acquire the product. Each opinion must be weighed solely as one factor in any investment decision made by or on behalf of any adviser and any such adviser must accordingly make their own assessment taking into account an individual's particular circumstances.

SPIS holds an Australian Financial Services Licence Number 258896. Please refer to the SPIS Financial Services Guide for more information at www.fundsinsights.com.au.